North Maharashtra University, Jalgaon (NACC Accredited 'B' Grade University) **COMMERCE & MANAGEMENT FACULTY** New Syllabus: M.Com (w.e.f. June -2014) SEMESTER: I Specialization Paper: I 104 C) Human Resources Management

Semester Pattern: External Marks 60 +Internal Marks40 = Maximum Total marks: 100 lectures: 48

Objective :

- To endow the student with a broad perspective on themes and issues of Human Resource Management
- Student will able to evaluate and apply theories of social science disciplines to workplace issues.
- Student able to understand how to Evaluate a company's implementation of a performance-based pay system.
- To know the role of Morale & Ethics in HRM

1) Sympathetic view of Human Resource Management

- a) Meaning, objectives, function and importance of HRM
- b) Process, Approaches and Challenges of HRM.
- c) Human Resource Policies and Environment in India.(equality & diversity)
- d) Issues of Personnel administration & HR management.
- e) Role, Qualities & Functions of HR Manager
- d) Concept and Methods of workers Participation in Management.

2) HRP & Procurement

- a) Human Resource Planning Meaning, Objective, Needs and Features.
- b) Requisites of Employment process- Recruitment, Selection, Placement, Headhunting, Promotions & transfers, Job Rotation.
- b) Concepts of Job analysis, Job design, Job Evaluation, Job Enrichment & Job satisfaction
- c) Career Planning Meaning, Process and Importance Career Development Concept, **Elements and Process**
- d) Management development, Electronic MDP's & MDP evaluation.

3)Training and Development

- a) Concept, Objectives and Importance of Training
- b) Identification of Training Needs & areas.
- c) Types and Methods of Training
- d) Designing and Evaluation of Training Programmes.
- e) Organisational learning, lifelong learning concepts of training.
- f) Stress Meaning , Causes in effects of stress on Executive

4)Performance Appraisal & Merit Rating

- a) Concept, Objective and Methods of Performance Appraisal.
- b) Problems & Importance of Performance Appraisal

10 Lectures

10 Lectures

12 Lectures

10 - Lectures

- c) Modern Techniques of Performance Appraisal
- d) Measures for making Performance Appraisal Effective.
- e) Merit Rating & Managerial appraisal.

5) Morale & Ethics in HRM

06 Lectures

- a) Concept and Definition of Morale, Determinants of Morale.
- b) Effects of Low and High Morale, Measures for Improvement in Morale
- c) Morale and Productivity
- d) Ethical issues in employment, Manpower development, & wage & salary administration.

REFERENCE BOOKS:

1. Dynamics of Industrial Relations in India - C.B.Mammoria, S.Mammoria, Himalya Publishing House.

- 2. Strategic HRM- Dr. Ramakantha Patra, Himalaya publishing house
- 3. Human Resource Management Dr.P.C.Pardeshi, 3rd Revised Edition, Nirali Prakashan
- 4. Human Resource Management- Micheal Muller & others, Jaico Book house, Bangalore.
- 5. Personnel and Human Resource Managment P.SubbaRao, Himalya Publishing House.
- 6. Human Resource Management R.S.Dwivedi, Vikas Publishing House Pvt. Ltd.
- 7. Human Resource Management Anjali Ghanekar, Everest Publishing House 20
- 8. Personnel Management EdvinFlippo, McGraw Hill, International Edition.

North Maharashtra University, Jalgaon (NACC Accredited 'B' Grade University) **COMMERCE & MANAGEMENT FACULTY** New Syllabus: M.Com (w.e.f. June -2014) SEMESTER: II Specialization Paper: II 204 C) Human Resources Management

Semester Pattern: External Marks 60 +Internal Marks40 = Maximum Total marks: 100 lectures: 48

1. Bases of Human Resource development in Business -

a. Meaning, Nature, Role & importance of Human resource in Business organisations

- b. Concept, Scope and features, Operative functions of HR Departments
- c. Difference between concepts -HR administration, HR Management & HR Development
- d. Needs, objectives and importance of HRM & HRD, HRP & HRIS
- e. Strategic HRM & role of HR in Change & Competition
- f. Issues related to female employees in the workforce, Employee leasing, Contract Labour, Employee engagement, Workforce diversity.

2. Financial issues of HR Management

- a. Meaning, objective and components of compensation, Types of incentives.
- b. Needs and importance of sound salary administration, Some wage issues in India
- c. Concept and objectives of Labour Welfare, Function and Duties of Labour Welfare Officer
- d. Role and functions of Trade Unions in financial problems & decision making.
- e. Types of Fringe benefits, Non monetary rewards.

3.Aspect of Human Relation and Motivation in organisations

- a. Meaning, Importance & Theories of Motivation, Motivating Factors,
- b. Role of Ethics, employee Morale& human values in Business organisations
- c. Human Relation constraint
 - i.)Types of Human relations, factors affecting good organisational relations,
 - ii.)Problems & Measures to improve Human Relations in organisations
 - iii) Employer and Employee Relations Contribution of Hawthorne Experiment -Pittsburgh Experiment

4. - New Concepts in Human Resource Management

- i) International HRM
- ii) H.R Accounting & Audit
- iii. Techniques of Downsizing & upsizing, Modern Retrenchment Strategies.
- iv) Concept of E-Recruitment and E-Training& Development E-HRP,
- v.)Concept of Talent Management

vi) TQM & HR Strategies

vii)Employee empowerment strategies

- viii)Balance & Quality of Work life
- ix) Leadership & Teamwork in competitive environment

REFERENCE BOOKS:

- 1. Personnel and Human Resource Management -P.Subba Rao, Himalya Publishing House
- 2 Personnel Management -Edvin Flippo, McGraw Hill, International Edition
- 3. Human Resource Management -- C.B. Gupta, Sultan Chand & Co.
- 4. Human Resource Management and Human Relations-Dr.Micheal, Himalaya Publishing

12 Lectures

12 Lectures

12 Lectures

12 Lectures

House

- 5.. Strategic Human Resource Management -Anuradha Sharma, Anuradha khandekar, Sage Publication
- 6. Human Resource Management-Dr.P.C.Pardeshi, 3rd Revised Edition, Nirali Prakashan
- 7. Human Resource Management-R.S.Dwivedi, Vikas Publishing House Pvt. Ltd.
- 8. Human Resource Management Anjali Ghanekar, Everest Publishing House