



Kavayitri Bahinabai Chaudhari North Maharashtra University, Jalgaon

कवयित्री बहिणाबाई चौधरी उत्तर महाराष्ट्र विद्यापीठ, जळगाव

Maharashtra, India

'A' Grade NAAC Re-Accredited (3rd Cycle)



Feedback Analysis and Action Taken Report

Internal Quality Assurance Cell (IQAC)

Academic Year : 2018-19



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Consolidated Feedback Analysis and Action Taken Report (Academic Year: 2018-19)

The Internal Quality Assurance Cell has developed feedback mechanism for various stakeholders (Student/Teacher/Parent/Employee/ Alumni) of the University. Accordingly, the various schools on the campus collect feedback at the end of every academic year from various stakeholders. The feedback is analysed and the schools initiate appropriate action required. The consolidated feedback analysis and action taken of various stakeholder is as follows:

Sr. No.	Name of the School	Stake Holder	Major Grievances/ Suggestion on curriculum Development	Action Taken by competent Authority
1	School of Life Sciences	Students	<ul style="list-style-type: none"> i. The courses content of all the subject can be upgraded as per the new changes in the science fields. ii. Existing CBCS model should be revised to incorporate more horizon of choice. iii. Campus placement cell must be improved to enhance job opportunities. 	<ul style="list-style-type: none"> i. It is suggested to BOS to restructure the syllabus by accumulation of new developments in the subject. ii. The suggestion are forwarded to placement cell.
		Teachers	<ul style="list-style-type: none"> i. Syllabus need to be updated. ii. Redundancy in syllabus is reduced. iii. Feedback of alumni and industries can be involved in curriculum. iv. The course content could be more advanced in upcoming revisions. 	An outcome-based Choice based Credit System syllabus is introduced w.e.f. 2019-20
		Alumni	<ul style="list-style-type: none"> i. The University and industrialist should sit together and devise a way to impart a value - based education to the students as the demand of the students in industries. ii. Communication centre can be developed communication between alumni and current students, which help them to get information about jobs and future opportunities. 	<ul style="list-style-type: none"> i. A University- industry interaction meet is planned to identify gaps to bridge and modify the curriculum and training aspects of leading industries. ii. A Software - based communication system is desired as a central solution. Currently social media apps

				are used to undertake such activities.
		Parents	<ul style="list-style-type: none"> i. Parents teachers meet should be organized. ii. The system should be developed to apprise the development and report card of students to the parents. 	The suggestion will be taken into consideration.
		Employee	<ul style="list-style-type: none"> i. Students must be trained according to the demands of industries. 	A University-Industry interaction meet is planned to identify gaps to bridge and modify the curriculum and training aspects
2	School of Environmental and Earth Sciences	Students	<ul style="list-style-type: none"> i. Made compulsion for internship/implant training. ii. Revise syllabus iii. Record video lectures for reference 	Revision of syllabus will be done before new academic year. Instructed all teachers for Video recording of their lecture.
		Teachers	<ul style="list-style-type: none"> i. Syllabus revision for next academic year in needed. ii. Mentor-Mentee Program shall be implemented for the school 	Efforts will be made in this direction.
		Alumni	<ul style="list-style-type: none"> i. Carrier Oriented syllabus should be incorporated. ii. Introduce Value Added course in Remote Sensing and GIS iii. Improve drinking water facility. iv. Setup weather forecast unit and display daily report. 	Drinking water facility is improved. Value added course decided to start from next academic year.
		Parents	<ul style="list-style-type: none"> i. Record teachers lecture videos for reference of our wards. ii. Install biometric attendance for the students. iii. Student is counselling needed. iv. Must increase an amount of financial assistance given by university. v. Fast disbursement of GOI scholarship 	Parent expectations are communicated to the IQAC, NMU for further action. Regular counselling of students is carried out by teachers. GOI scholarship form submission and process is universities part, and it is accelerated.
		Employee	Conduct certificate course in Remote Sensing and GIS	Course on 'RS and GIS' is planned and announced.
3	School of Physical Sciences	Students	<ul style="list-style-type: none"> i. In view of remote campus, facility of sanitary pad availability and disposal should be provided. ii. Guest lectures in various fields should be arranged. 	<ul style="list-style-type: none"> i. Looking into the important issue a provision of access and disposal of sanitary pad is made available by our School.

				ii. Various guest lecturers in different fields have been planned and conducted in our school.
		Teachers	i. For the interaction of present students with past students a meeting shall be arranged. ii. Certificate courses shall be arranged on “Skill based development for students”. iii. E-notice board for current announcements should be provided in the school.	i. For the betterment of students ‘Alumni Meet’ has been arranged in our school. ii. Certificate course on Mobile and laptop repairing has been arranged for the purpose of skill development amongst students. iii. For daily/weekly announcements e-notice board in School lounge has been procured.
		Alumni	Practical kits need to be updated according to current scenario.	As per the request purchase process of technologically updated practical kits have been initiated.
		Parents	i. Parent teacher interaction shall be arranged. ii. More appropriate canteen facilities should be provided in view lunch/brunch.	i. ‘Parent Meet’ particularly for parent teacher interaction has been arranged. ii. For the purpose of lunch/brunch a request to University for the appropriate canteen facility has been given.
		Employee	Skill based on power point presentation, swot analysis need to be improved.	A special emphasis is given on the improvement of power point presentation, swot analysis skills though weekly seminars.
4	School of Computer Sciences:	Students	i. Certificate courses on skill development as per need of the industry should be started. ii. Workshops or seminars from the industry should be arranged. iii. Internal transport facility on campus should be improved.	i. Certificate courses on Image Manipulation Software, Cyber Security, Python programming are planned to conduct. ii. In the activity “PACE” workshop involving industry expert are planned to conduct.

				iii. Transportation need is informed to IQAC section of the University.
		Teachers	Program outcome/objective should be defined	Academic committee has been informed to work on adding program outcomes and objectives so that they can be added in the next syllabus.
		Alumni	i. Value added courses should be included in syllabi to make value additions to the profile of students. ii. Courses like yoga or cleanliness should be added to regular learning to make students better human beings.	The syllabi structure is revised to add audit courses such as practicing Cleanliness, Soft Skills, Practicing Sports activities, practicing Yoga, Introduction to Indian Music.
		Parents	i. More training should be given to wards to get good jobs. ii. Library should have more books for the subjects taught	i. Industry training is re-included in the revision of curriculum for CS and IT students. ii. List of Needful books is submitted to Central Library of the University and usually needful reference books are purchased for departmental library/.
		Employee	i. Small projects can develop good IT professionals. ii. Add some basic courses on problem solving. iii. Seminars must be given to improve confidence and stage daring.	Along with the regular practical assignments, small projects are asked to conduct to students and demonstrate then as seminar.
5	School of Mathematical Sciences	Students	i. Provide better canteen facility on the campus. ii. Need Wi-Fi facility in the school. iii. State level workshop on actuarial science was beneficial.	i. Wi-Fi facility provided for all students and teacher in the premises. ii. University has decided to upgrade canteen facilities in the campus.
		Teachers	i. More assignments and seminars be given to students. ii. Need for inclusion of more courses on computational statistics. iii. Courses on additional specialization may be added.	-

			iv. Need UPS facility for classroom LCD and in teacher room.	
		Alumni	Good amount of financial support received from University under Earn and Learn Scheme at school and from Cytel Statistical Software company.	Almost all students got financial support from Government / University and Statistical Software company, Pune
		Parents	Provide Hospitality for parents on the campus if needed.	
		Employee	i. Add more software like SAS, Python etc. ii. Improve communication skills of students	Students were guided for improving communication skills and preparations for interviews.
6	School of Social Sciences	Students	i. Smart class room and ICT Classroom. ii. Project work inclusion. iii. University should be focus on Co-Curricular activity.	-
		Teachers	i. Curriculum should be job oriented and skill development. ii. Syllabus should be more competitive. iii. Psychology laboratory should be improving.	-
		Alumni	i. 24 Hours reading room. ii. DAT and Women studies Courses should be started at UG level.	-
		Parents	Value added courses should be started.	-
		Employee	-	-
		7	School of Chemical Sciences	Students
Teachers	Entrance examination for admission to M.Sc. Course.			
Alumni	i. ICT/ smart room lecture hall ii. Inclusion of soft skill and communication courses in syllabus. iii. Sophisticated analytical laboratory on the university campus.			
Parents	i. Provide more hostels for girl students on the university campus ii. Facility for internal transport on the campus			

			iii. Provide good food quality in hostel mess	
		Employee	i. Introduce courses with soft and communication skill ii. Introduce dyes and pigments topic. iii. Introduce personality development courses.	
8	University Institute of Chemical Technology	Students	i. Teacher uses black board effectively and write in good and legible handwriting ii. Teacher is well prepared punctual and covers syllabus uniformly	The teachers are instructed to make maximum use of modern tools in teaching process.
		Teachers	i. Current syllabus is need based. ii. Need of review of the syllabus. iii. Curriculum develops expected skills in students iv. Curriculum designed is job oriented.	-
		Alumni	To organize finishing school workshop for final year students	-
		Parents	i. Excellent teaching quality ii. skilled based job oriented programs iii. Administrative procedures are friendly	-
		Employee	To provide platform for the employers to comment on the current education system and to engage them in a process of refining the educational structure at the institute.	To Conduct one communication skill workshop for the final year students of all the courses
9	School of Management Studies	Students	Students responded that course content lack in imbibing manual skill in term of need of the industrial stakeholder	Course content like start-up entrepreneurial development and retail management imbibe in syllabus.
		Teachers	Suggestion given for further revision in the course content in tune with government policy reform in industrial arena	GST Certificate course has been introduced
		Alumni	Alumni convey their intention for registering themselves on association portal as very few old alumni are registered with association	1. Students of the immediate passed out batches registered as life time member of the association. 2. Website of the alumni association has been developed.
		Parents	i. Demanded for more academic activities such as counselling and workshop. ii. Administrative procedure are user friendly but suggested more improvement.	Lecture series of Prof. Gudalepe Sanchez CYTES University Mexico, Under faculty exchange programme organized.

		Employee	Workshop and seminar shall be organized and students must be motivated to take part in organization of such event.	Celebration of National Science day. Celebration of ratriya ekta diwas. Voting day Celebration
10	School of Education	Students	i. Permanent teaching faculty should be appointed. ii. Curriculum should be modified. iii. Practical should be modified	i. Two contractual teachers have been appointed. ii. M.Ed. syllabus will be modified Audit Courses will be included. More choice will be provided for specialization
		Teachers	Admission process should start in month of June.	Request letter has been forwarded to CET Cell. Mumbai.
		Alumni	Alumni should be involved in the departmental activities and the program.	Two workshops have been arranged by Alumni particularly on Memory Techniques.
		Parents	Admission process is so lengthy and critical. Department should have the right to conduct CET for M.Ed. course.	It is centralized process. Government of Maharashtra carries it out.
		Employee		
11	School of Arts and Humanities	Students	i. Digital Class Room and ICT based class room needed ii. Organized field trip. iii. University should be focus on co-curricular activity. iv. University should be start 24 hours reading room during exam period.	-
		Teachers	i. New trends and reforms related internal security should be incorporated in the syllabus. ii. CBCS course must be introduced P.G. Programme	-
		Alumni	i. Food quality must be improve in the campus. ii. Should be provided purified drinking water. iii. University should be focus on internal transport.	-
		Parents	i. Value added certificate courses should be started.	-

			ii. University start the student exchange program, skill based development course	
		Employee	-	-
12	School of Language Studies and Research Center	Students	-	
		Teachers	Curriculum should develop the personality of the students.	
		Alumni	i. Project work should be included in syllabus. ii. Should start NET-SET Guidance iii. Needed separate Seminar hall	
		Parents		
		Employee		

APPROVED


Director, IQAC



Hon'ble Vice Chancellor

Vice-Chancellor,
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