



Kavayitri Bahinabai Chaudhari North Maharashtra University, Jalgaon

कवयित्री बहिणाबाई चौधरी उत्तर महाराष्ट्र विद्यापीठ, जळगाव

Maharashtra, India

'A' Grade NAAC Re-Accredited (3rd Cycle)



# **Feedback Analysis and Action Taken Report**

*Internal Quality Assurance Cell (IQAC)*

**Academic Year : 2019-20**



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**Internal Quality Assurance Cell (IQAC)**

**Consolidated Feedback Analysis and Action Taken Report (Academic Year: 2019-20)**

The Internal Quality Assurance Cell has developed feedback mechanism for various stakeholders (Student/Teacher/Parent/Employee/Alumni) of the University. Accordingly, the various schools on the campus collect feedback at the end of every academic year from various stakeholders. The feedback is analysed and the schools initiate appropriate action required. The consolidated feedback analysis and action taken of various stakeholder is as follows:

Sr. No.	Name of the School	Stake Holder	Major Grievances/ Suggestion on curriculum Development	Action Taken by competent Authority
1	School of Life Sciences	Students	i. Adoption of mixed online-offline mode of teaching. ii. Examination system be modified to online MCQ mode and give repeated chance to appear out of turn iii. Online access to digital resources(open and subscription) be provided by Library for referencing iv. Training on personality and professional development be provided to enhance employability skills. v. Online resources be provided for core and skill-based courses	i. It is suggested to the BOS to Specify some significant portion of the curriculum to covered under blended learning system in online mode and the rest (skill-based courses under offline mode) ii. It is suggested to examination section to proctored internet-based flexible online mode for undertaking the university-level examination, if possible, a MCQ mode and to consider to provide on-demand examination system. iii. It is suggested to university's knowledge Development cell and Central Library to increase number of digitized reference books, share open resource weblinks and subscription links with students, and provide login access to the digital library facilities for digitized learning. iv. It is recommended to University's Central Training and Placement Cell(CTPC) to organize online guest lecture series / workshops for enhancing personality and employability skills for seeking jobs also suggested to facilitate telephonic / online interviews for fresher's.

				5. It is requested to higher authorities to initiate a dedicated LMS for teaching and evaluation
		Teachers	<ul style="list-style-type: none"> <li>i. Facilities an independent LMS platform for teaching activities and evaluation</li> <li>ii. Facilitate and SMS/ app-based communication system with students. Currently, open access social media meeting apps are being used to undertake such activities</li> </ul>	<ul style="list-style-type: none"> <li>i. It is suggested to the higher authorities to develop and extend facility of an independent low-bandwidth LMS platform for teaching and evaluation.</li> <li>ii. The same may be used as communication system with students.</li> </ul>
		Alumni	<ul style="list-style-type: none"> <li>i. Strengthen Alumni network through alumni association.</li> <li>ii. A System should be developed to appraise and track student progression.</li> </ul>	i. Suggestions are forwarded to higher authority to organize online parent teacher meet and design an online parent teacher communication system
		Parents	<ul style="list-style-type: none"> <li>i. Organize parent - teacher meet on periodic basic</li> <li>ii. A System should be developed to appraise and track student progression</li> </ul>	i. Suggestions are forwarded to higher authority to organize online parent-teacher meet and design an online parent-teacher communication system
		Employee	<ul style="list-style-type: none"> <li>i. Develop a fresher and alumni student database for easy talent identification.</li> <li>ii. suggestion to facilitate telephonic / online interview for fresher</li> <li>iii. Program Objectives be designed in consultation with industries.</li> <li>iv. Add-on skill-based certification courses can be started.</li> </ul>	<ul style="list-style-type: none"> <li>i. It is recommended to university's Central Training and placement cell (CTPC) to develop a fresher and alumni student database for east talent identification facilitate telephonic/online interviews for fresher's.</li> <li>ii. It is suggested to the BOS to define POs in consultation with a greater number of industries for future syllabi revisions.</li> <li>iii. It is suggested to higher authorities to continue Certificate and PG diploma courses on collaborative basis with skill Development Organizations.</li> </ul>
2	School of Environmental and Earth Sciences	Students	<ul style="list-style-type: none"> <li>i. Include in- plant training in curriculum.</li> <li>ii. Need of Extensive Fieldwork</li> </ul>	Training and Fieldwork is already the syllabi, but students are expecting more during syllabus revision this feedback will be considered.
		Teachers	<ul style="list-style-type: none"> <li>i. Effective implementation of the revised syllabi is required.</li> <li>ii. Review of syllabus should be done time to time on current affairs.</li> <li>iii. Emphasis should be given to e-content development.</li> </ul>	Syllabus revised in academic year 19-20, its implementation is discussed with all teachers. It is also directed to develop e-content for all PG courses.
		Alumni	-	-
		Parents	<ul style="list-style-type: none"> <li>i. Financial schemes should be start for poor students by university</li> <li>ii. Permanent teachers need to appoint.</li> </ul>	Parents feedback is forwarded to university for consideration.
		Employee	Syllabus should be more practical based.	Two practical courses are already in our syllabi (3 Theory + 2 Pract.). Our all programs are more Practical based. So, no need to consider this suggestion.

3	School of Physical Sciences	Students	i. Requirement of advanced practical kits according to new framed syllabus	i. As per the new revised syllabus practical laboratory will be modified
		Teachers	i. Workshop for exploration of various online teaching platform shall be arrange by university. ii. For online teaching various platforms such as Zoom, Google Meet, Microsoft 365, webex meet etc. shall be used.	i. A request to university had made for online workshop for the use of various online teaching platforms. ii. All faculty members with students are using online platforms for teaching and learning such as, zoom, google class room etc.
		Alumni	More and more specialization based practical laboratory kits should be provided.	Practical laboratory kits regarding specialization will be improved, accordingly.
		Parents	Maximum students have to be placed for job through campus interview.	An effort will be taken place for campus placement of students.
		Employee	Ability of students to be work in group shall be enhanced	Effort will be made to improve the ability of students for group/ team work
4	School of Computer Sciences:	Students	i. Platform for performing other activities like sports in the form of competitions. ii. Difficulties in performing practical on older machines.	i. In the student's activity Manthan, one day competitions on different sports such as box cricket, chess, online games ii. Two labs are set up with advanced new machine.
		Teachers	i. Extra-curricular activities should be incorporated. ii. Industry Linkage should be developed.	i. Student level activities like manthan and PACE are planned to organize in the way so that students will get platform to perform extra-curricular activities.
		Alumni	i. Open-source training programs should be arranged. ii. Leadership and communication skills should be focused.	i. The student level Project "PACE" gives opportunities for enriching students leadership and communication skill activities. Also industry persons are involved to conduct training programs on open-source software.
		Parents	i. Internal roads need maintenance for better transport ii. Care concerning Girls Security	IQAC section of the university is informed about internal roads maintenance and girls student's security.
		Employee	i. Need to Provide more focus on core fundamental concepts. ii. Need to motivate students for participation in paper presentation and quiz competition.	In the faculty meeting, is directed and discussed with all teachers of the schools about improving fundamental concepts of students and also their participation in workshops/ conferences/ competitions
5	School of Mathematical Sciences	Students	i. Conduct aptitude skill tests / workshop for students ii. Provide extra training for NET / SET and other Examination iii. Arrange guest lectures of working practitioners in statistics and actuarial science	i. Aptitude skills tests / workshop for students are planned. ii. Guest lectures of other university/Institute were arranged for students and teachers.

		Teachers	<p>i. Workshop / conference may be organized</p> <p>ii. We need to study more computational statistics related courses as per revised syllabus</p>	Revised syllabi are implemented. More skill and computational based courses are added.
		Alumni	<p>i. Include some topics related to field like financial marketing.</p> <p>ii. Conduct activities to enhance teaching skills of students</p>	Guest Lecture series and national conferences, Celebration of national Science Day (NSD), National Mathematics Day (NMD) and National Statistics Day (NSD) Celebration are organized for college and university students.
		Parents	<p>i. Enhance facilities at hostels</p> <p>ii. do not allow girls to leave hostel without permission of parents</p>	-
		Employee	i. Conduct courses to improve soft skills of students	Students were guided for improvement in communication skills.
6	School of Social Sciences	Students	<p>i. University Syllabus should be more practical base.</p> <p>ii. Smart Class room and ICT Classroom</p>	-
		Teachers	<p>i. Curriculum should be job oriented and skill development.</p> <p>ii. Syllabus should be more competitive</p>	-
		Alumni	<p>i. University should be focused on internal city transportation,</p> <p>ii. 24 hours reading room.</p> <p>iii. DAT and Women studies Courses Should be started at UG Level.</p>	-
		Parents	i. Value added courses should be started	We are Taking efforts for introducing new value added courses
		Employee	-	-
7	School of Chemical Sciences	Students	Refer New edition of books.	Informed to all teachers
		Teachers	Entrance examination for admission to M.Sc. Course.	Under Consideration
		Alumni	<p>i. ICT / Smart room for lecture hall.</p> <p>ii. RO water Facility</p> <p>iii. Inclusion of soft skill and Communication courses in syllabus.</p> <p>iv. Sophisticated analytical laboratory on the university campus</p>	Soft Skill and Communication Courses Introduced in new syllabi
		Parents	<p>i. Provide more hostels for girl student on the university campus</p> <p>ii. Facility for internal transport on the campus.</p> <p>iii. Provide good food quality in hostel mess.</p>	-
		Employee	<p>i. Introduce Courses with soft and commutation skills</p> <p>ii. Introduce dyes and pigments topics</p>	<p>i. Soft Skill and Communication Courses Introduced in new syllabi</p> <p>ii. Introduced dyes and pigments in new syllabi</p>

			iii. Introduce Personality development courses.	iii. Introduce Personality development courses in new syllabi.
8	University Institute of Chemical Technology	Students	Some teachers are lagging in using modern teaching tools like PowerPoint Presentations, Video Lectures, Moodle etc.	Faculties are instructed to use modern pedagogical tools like in teaching.
		Teachers	-	-
		Alumni	Introducing Some industrial technology oriented electives like process engineering piping engineering for final year students	We have introduced advanced industry oriented electives in revised syllabus.
		Parents	Campus placement of students	We are striving hard to get more industries for an campus interview
		Employee	Need to improve in using industry oriented modern simulation tools like Chem - CAD, Aspen, Hysis etc	We have organized workshop on modern simulation tools for final year students.
9	School of Management Studies	Students	Syllabus satisfying the course objectives	-
		Teachers	Commented favourable to revised necessary content of relevant courses Courses offer good academic flexibility	Syllabus has been revised and skill based electives core subject and audit course introduced
		Alumni	i. Responded that education cater at the school are useful and relevant for the industry requirement ii. Activity organized by the schools are beneficial for development of the individuals but the students must organize more practical oriented event.	i. Two certificate skill based courses introduced in the school. a. Certificate course in computerized accountancy using open source software (Python) b. Certificate course in Microsoft excel and power point
		Parents	i. Extracurricular and sport facilities are good but more sport amenities provided to the students ii. Training and placement facilities shall be augmented	i. Sport club open in the school and coordination has been appointed. School purchased sport material for indoor and outdoor sport
		Employee	i. Department must improve target communication skill, practical exposure and must drive the campus interview ii. Suggested to ensure participation of students in practical activities and skill development programmes	i. Lecture on youth and team building by Mr. Mishra(IAS) ii. CMIE workshop on industry database. iii. Lecture on linguistic communication, contextual communication and learning and writing skill organized.
10	School of Education	Students	i. Good Motivation for NET SET exam ii. Choice based credit courses / audit courses should be added in the curriculum iii. Skill based courses should be started. iv. Certificate courses / Diploma related to the teacher - students should be started.	i. NET/ SET /TET workshops have been arranged in the Department. ii. M.Ed. syllabus has been modified. Audit courses has been included. iii. Skill Based courses included.
		Teachers	Admission Process Needed improvement	It is Centralized process discussed with dean of the faculty.

	Alumni	Departmental Library should be updated with reference books online feedback system should be developed	Departmental Library having number of reference books but central library	
	Parents	Placement should be more emphasized	The department will work in this regards	
	Employee	-	-	
11	School of Arts and Humanities	Students	<p>i. University Syllabus should be more practical base</p> <p>ii. Smart class room and ICT Classroom</p> <p>iii. Should arrange the lectures by experts guides or researchers from reputed institutes of the country</p>	<p>i. The School has prepared the employment and skill base curriculum on 2019 as per the instructions suggested by the students</p> <p>ii. The School has submitted a proposal to the university regarding smart class room</p>
		Teachers	<p>i. Syllabus should be more competitive and practical based.</p> <p>ii. There need to be full time research centre</p>	-
		Alumni	<p>i. University should be focused on diploma and certificate course</p> <p>ii. The courses should be employability oriented.</p>	-
		Parents	University should be develop campus and external Transportation frequency.	-
		Employee	-	-
		12	School of Language Studies and Research Center	Students
Teachers	Curriculum should develop the personality of the students			-
Alumni	Needs more guidance of NET-SET Should Start Certificate Courses			It has been decided to organize a NET SET Workshop and Certificate Courses from the coming academic year.
Parents	-			-
Employee	-			-

**APPROVED**

**Director, IQAC**

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